Project Road Map

From Initial Consulatation to Project Completion

1 Inquiry

*After your initial call, a sales represenative will contact you to ask a few questions regarding your project. This will help give the salesperson a better understanding of what you would like to discuss.

2 Consultation

*60-90 minuetes will be set a side for you to discuss you project in detail with the salesperson.
*Any initial questions will be discussed to gather comprehensive details so we can offer a timely and accurate estimate.

3 Estimate

*A proposal will be emailed to you.
*If you have questions, we make sure to give you plenty of time to answer your questions so you are comfortable & understand the final estimate.

NO DESIGN DETOUR

*For some clients the process ends here.

*For projects that do not need a design, your journey on the road contiues with STEP #6

4 Design

*If we decide a design is a good idea in helping to visulize your outdoor space, a design estimate will be provided within 24 hrs of our meeting.
*A client preference sheet and document request will be sent also.

5 Design & Estimate

*When the final design revision is accepted, we then finalize your materials, colors, styles plants, and accessories.
*Once these decisions are confirmed, an estimate based on the design will be sent to you within1 week of the final confirmation process.

6 Approval

*Once the estimate is approved, your project will be scheduled with an approximate start date.
*The first installment invoice for 15% will be emailed along with the tenative scheduled start date.

7 Prior to Start

*3-4 weeks prior to starting diggers hotline will be called to mark you local utilities.
*An on site visit will be scheduled to discuss project details with staff and answer any quetions.
*Final changes to design, materials, and scope will be confirmed.
*Upon starting, the second installament of 50% will be invoiced.

8 Construction

*Construction will cause dust and noise, but our team will prioritize professionalism and respect for neighbors, pets, and family.
*We will update you dailey with progress pictures and always be availble to address questions and concerns.

9 Details Matter

*The final day is dedicated to touch ups, detailing, and cleaning to ensure that the final product exceeds expectations.
*A project walk through will ensure 100% satisfaction before we send the final invoice for 35%
*Plant label tags and necessary care sheets will will be provided also.

10 Warranty & Support

*Continued suport through installtion & product warranties for hardscape materials and nursery stock.
*We encourage you to tell us and others about you experiance through reviews and sharing with friend and family.